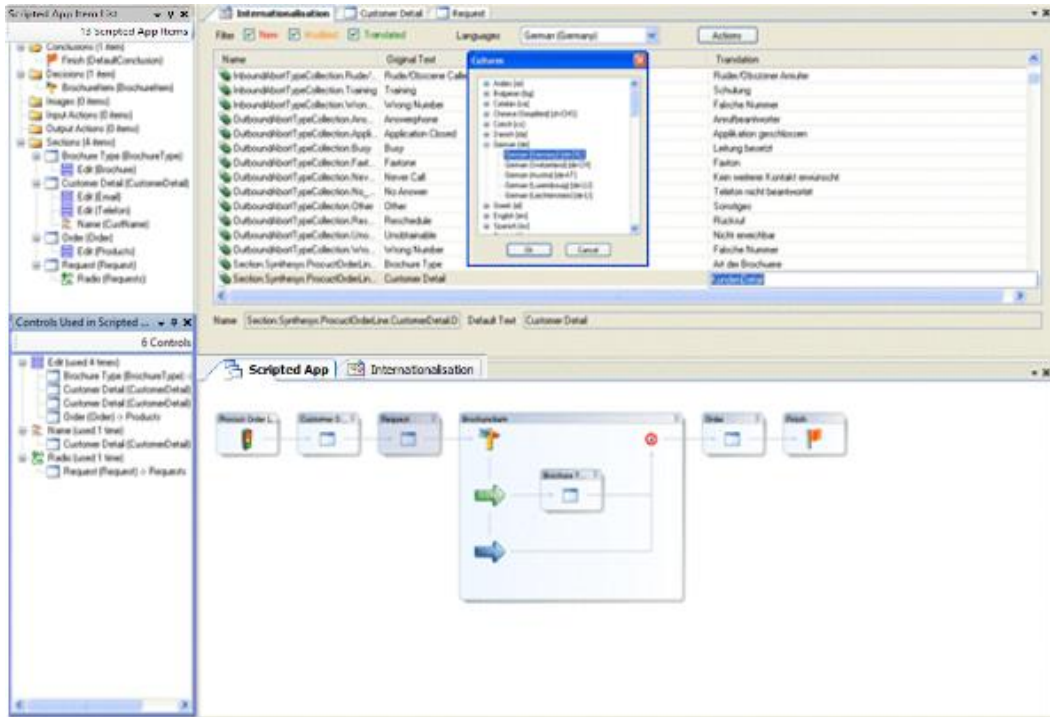


SYNTHESYS INTERACTION STUDIO

Synthesys Translation Tool



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The information contained in this document may change. We may issue revisions from time to time to advice of changes or additions. We operate a policy of constantly improving and enhancing our application software. There is a possibility, therefore, that the format of screen display and printed output shown in this documentation may differ slightly from that provided in the software. It is our policy to update this documentation whenever a major release of software takes place.

Syntheys Translation Tool

Last updated February 2020

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THE SYNTHESYS TRANSLATION TOOL

The **Synthesys Translation Tool** forms part of the *Synthesys Interaction Studio*, and is used to translate information into a target language.


To access the **Translation Tool**, you need to:

Click on the *Synthesys IDE* icon  on your desktop.

In Synthesys Interaction Studio, go to File / Connect, to connect the Interaction Studio to a Synthesys server.

Click the **Synchronise**  icon, to synchronize the client machine with the server, to pick up the latest updates.

Open and check out the Synthesys scripted app that you wish to translate.

Click on the **Translation Tool**  icon, to access the **Internationalisation** screen.




If no server is displayed, click Servers in the Connect window and then the Add button, to enter a server name and to connect to the server.

If the scripted app that you wish to translate is already checked out on another machine, it needs to be checked in by the listed user, on the named machine, before you can check it out.

It is recommended that you check in your scripted app, before exiting the Synthesys Interaction Studio, to ensure that the scripted app can be accessed for editing on another machine and/ or by other users.

Understanding the Internationalisation Screen

Having opened and checked out your Synthesys scripted app:

Click on the **Translation Tool**  icon, to open the **Internationalisation** screen.

This view shows all translatable elements of the selected scripted app.

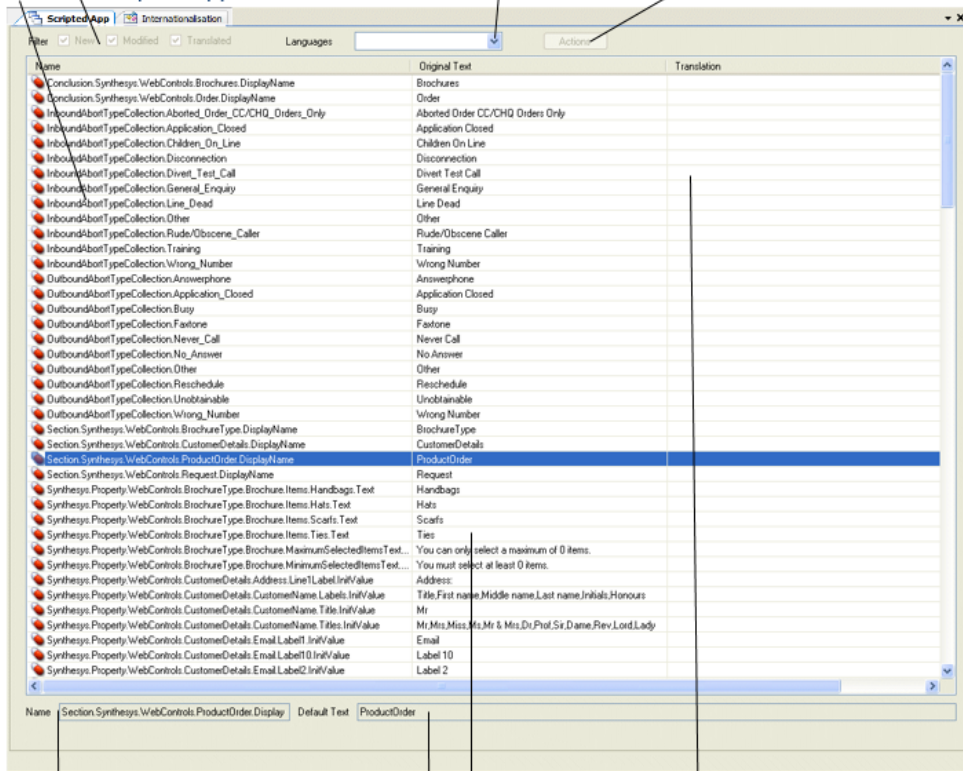
Filter to display

New, Modified and Translated items
& Export options

Languages drop down box

Actions to access Import

Names of Scripted App screens and controls



Name shows name of selected web screens & controls

Default Text shows the original text, selected for translation

Original Text fields

Translation fields for entering translated text

Please see next pages for information about *Setting Translation Language* and *Scripted app Translations*.

Setting Translation Language

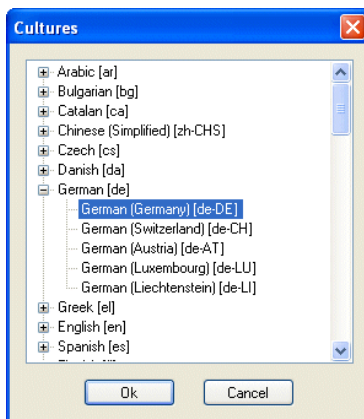
To start the translation process, you must first define a translation language in the **Internationalisation** page of the Synthesys Interaction Studio.

Click on the arrow of the Languages drop down menu  and select New .

- In the Cultures dialog subsequently displayed, choose the language that you wish to use for the translation of the selected scripted app.



If a Cultures dialog box does not appear, check that that the scripted app is checked out.



Press Ok to select the language and to start a new translation

For more information, please see next page.

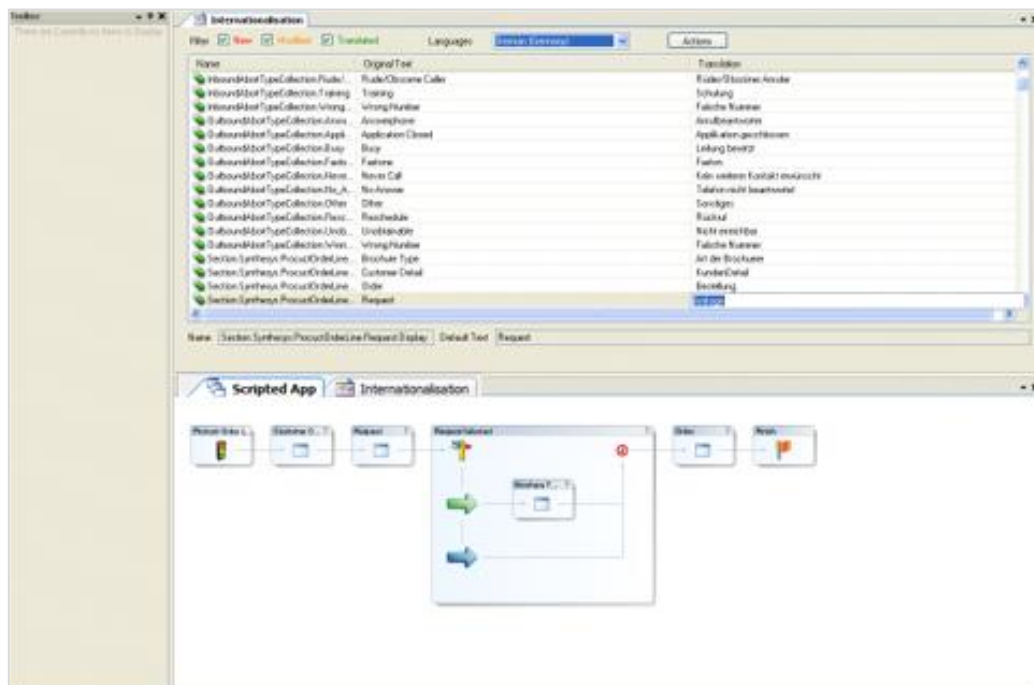
Starting the Scripted app Translation

Having opened and checked out the scripted app to be translated in the *Synthesys Interaction Studio* and set the target language for the translation in the *Internationalisation* screen, you can now start your translation.

- Select the text that you wish to translate in the **Original Text** column.
- Click your left mouse button into the adjacent field in the **Translation** column.
- Enter the translated text, as required.



When translating items from a comma separated list, ensure that you enter the same number of values as are in the original list (i.e. Title, FirstName, Surname etc).



*Save and publish the scripted app, before opening the **Synthesys Portal** in the Web Browser.*

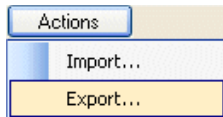
Test different language translations, by setting the language preference, as required, in the Web Browser (Tools – Internet Option – Languages)

Import / Export File Actions

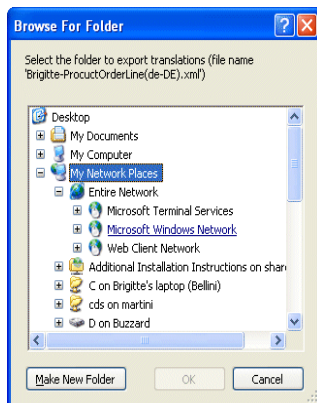
Using the **Import / Export** options, available via the **Internationalisation** page in the *Synthesys Interaction Studio*, you can import or export translation xml files.

To start the Import or Export:

- Click on the **Actions** button and select either **Import** or **Export**.



- In the **Browse For Folder** dialog, locate the **xml translation file** that you wish to import, or select the destination folder for your export.
- If required, you can click the **Make New Folder** button and create a new folder in which to **store your xml export file**.



- Press **Ok** to import/ export the *translation xml file*.
- Press **Cancel** to cancel the action.

```
<?xml version="1.0" encoding="utf-8" standalone="yes" ?>
- <Webflow Account="Brigitte" Webflow="ProcutOrderLine" Version="13.4" xmlns="urn:118nexportfile-schema">
- <Translations Locale="de-DE">
- <Translation Source="Header">
  <Name>InboundAbortTypeCollection.Application_Closed</Name>
  <OriginalValue>Application Closed</OriginalValue>
  <TranslatedValue>Applikation geschlossen</TranslatedValue>
</Translation>
- <Translation Source="Header">
  <Name>InboundAbortTypeCollection.Divert_Test_Call</Name>
  <OriginalValue>Divert Test Call</OriginalValue>
  <TranslatedValue>Abgeleiteter Test Call</TranslatedValue>
</Translation>
- <Translation Source="Header">
  <Name>InboundAbortTypeCollection.General_Enquiry</Name>
  <OriginalValue>General Enquiry</OriginalValue>
  <TranslatedValue>Allgemeine Anfrage</TranslatedValue>
</Translation>
- <Translation Source="Header">
  <Name>InboundAbortTypeCollection.Wrong_Number</Name>
  <OriginalValue>Wrong Number</OriginalValue>
  <TranslatedValue>Falsche Nummer</TranslatedValue>
</Translation>
- <Translation Source="Header">
  <Name>InboundAbortTypeCollection.Training</Name>
  <OriginalValue>Training</OriginalValue>
  <TranslatedValue>Schulung</TranslatedValue>
</Translation>
- <Translation Source="Header">
```