Web Service Output Actions

Webservice Output Action Wizard				
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Settings				
WebService URL	WebService URL http://dntest01/tst/NoProerties.amx?WSDL			
WebService Properties				
WebService Methods				
	Execution URL (if different)			
	< Back Next > Finish Cancel			

Webservice Output	Action Wizard		
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Settings	WebService Method		
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WebService Properties	DoStringInsert		^
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Synthesys™ Web Service Output Action

Last updated January 2021

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CONTENT

WEE	3 SERVICE OUTPUT ACTIONS	4
1	Name	4
9	Settings	4
١	WebService URL	5
١	WebService Properties	5
١	Web Service Methods	6



WEB SERVICE OUTPUT ACTIONS

The Web Service Output Action enables connection to a web service in order to export data from a Synthesys[™] Scripted App at runtime.

In the Synthesys[™] Interaction Studio, select ^{Service Output Action} from the Core Actions part of the Toolbox and drop it at the desired part of the Scripted App.

Name

The first page of the *Web Service Output Action Wizard* prompts you to enter a name for the Web Service Output Action.

Webservice Output Action Wizard			
Name	Name Set Display Name and Internal name for the Action.		
Settings	Assign a Display Name and an internal name		
WebService URL	Display Name WebServiceOutput		
WebService Properties	Name WebServiceDutput		
WebService Methods			
	< Back Next > Finish Cancel		

Settings

In the *Settings* page of the Wizard, under the **Filter** option, you can select if the output that you generate should include aborted calls or not, or aborted calls only

Webservice Input Action Wizard			
Name	Settings Select when the action should occur.		
Settings	Filter When passed through 🗸		
WebService URL	As soon as possible When passed through Re-Evaluate ☑		
WebService Properties			
WebService (Soap) Methods			
Output Parameters			
	< Back Next > Finish Cancel		



WebService URL

In the Web Service URL part of the wizard, enter the details of the web service that you wish to call.



If the URL that is used at runtime is different to that used at design time when taking test calls, then you can enter or calculate the *Execution URL* into the Execution URL field.

Ensure that the URL is set correctly, as otherwise the web service action will fail at run time.

Name	WebService URL Enter the WebService URL
Settings	
WebService URL	WebService URL http://dntest01/tst/NoProerties.amx?WSDL
WebService Properties	
WebService Methods	Execution URL (if different)

WebService Properties

This page will display any properties that are available from the web service, and allows the user to set the values to be sent to the properties.

Webservice Output	Action Wizard	
Name	WebService Properties Set values for the WebService properties	
Settings	- Webservice Properties	
WebService URL		
WebService Properties		
WebService Methods		
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Web Service Methods

The *WebService Methods* page displays the methods that are available from the web service and allows users to specify any data that is required for these methods.

- Select the web service method that you wish to call from the drop down list to display the corresponding parameters available for this method.
- Next, set the values to be passed to each parameter. These can be hard coded or you can set a calculation using the calculations icon, to make the parameter dynamic.

Webservice Output	t Action Wizard		
Name	WebService Methods Select a WebService method to execute		₿ ••
Settings	WebService Method		
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Click **Finish**, to display the configured Web Service output action in the Scripted App design area.

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Web Service Input Action		
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😪 Email Output Action		
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Web Service Output Action		
Entity Update Action		
Entity History Update Action		
Voice Recording Pause Action		
Voice Recording Resume Action		
Custom Actions		
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