

Version: 19.03 - Noetica Voice Platform -

Case Title or Change	Release Notes	Case #	Suggested Test Plan
Afiniti (nee SATMAP) integration	Afiniti Integration Implemented for outbound calls. SATMAP integration has been decommissioned. If you wish to take advantage of this integration please contact your Noetica and Afiniti representatives.	22113	A detailed test plan for this integration should be created with your Noetica and Afiniti representatives.
NVP ACD Strategy Open 24Hr	Strategies may now be set to remain open for 24 hours periods, including the transition minute between 11:59pm and 12:00am. Prior to this change the Strategy would close for 1 minute which does not suit 24 hour operations.	22273	No test plan required for this change.